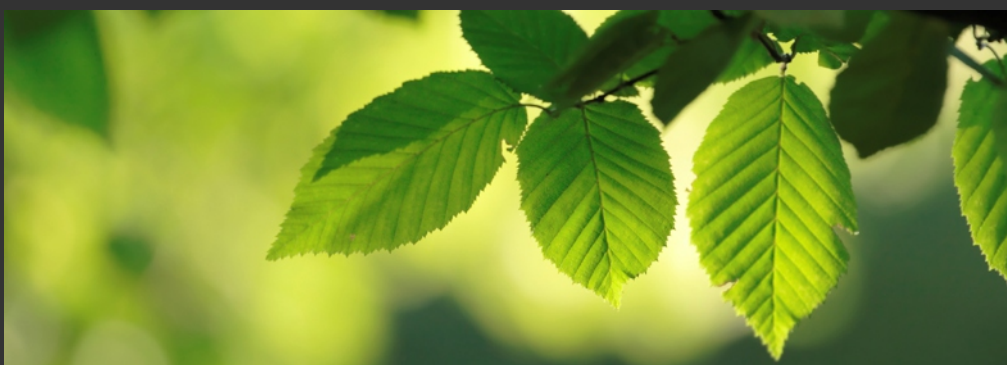
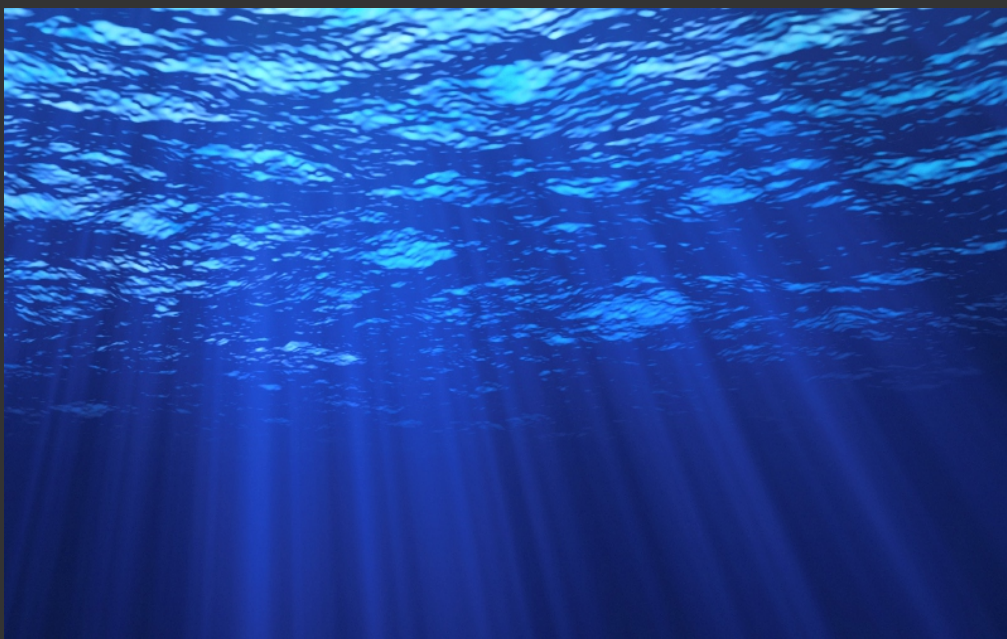
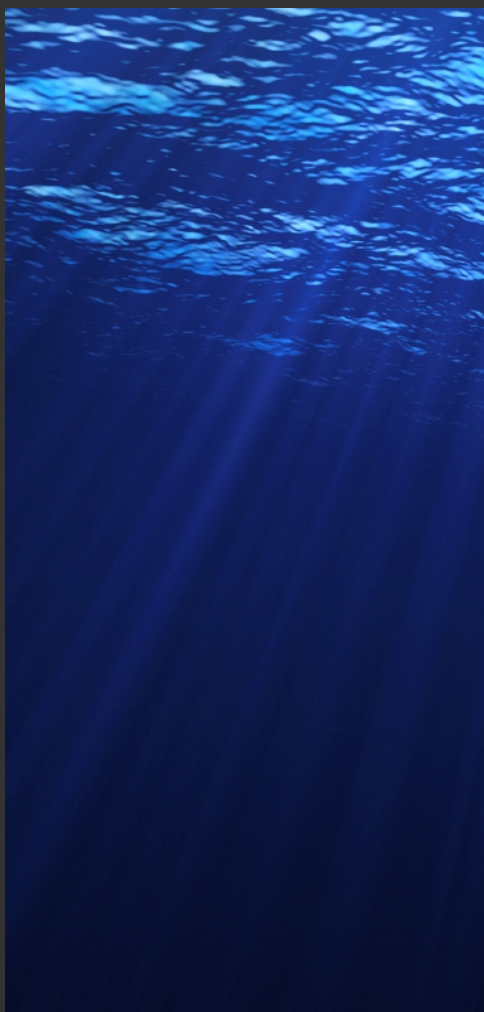


We look after the future

Environmental solutions for your business



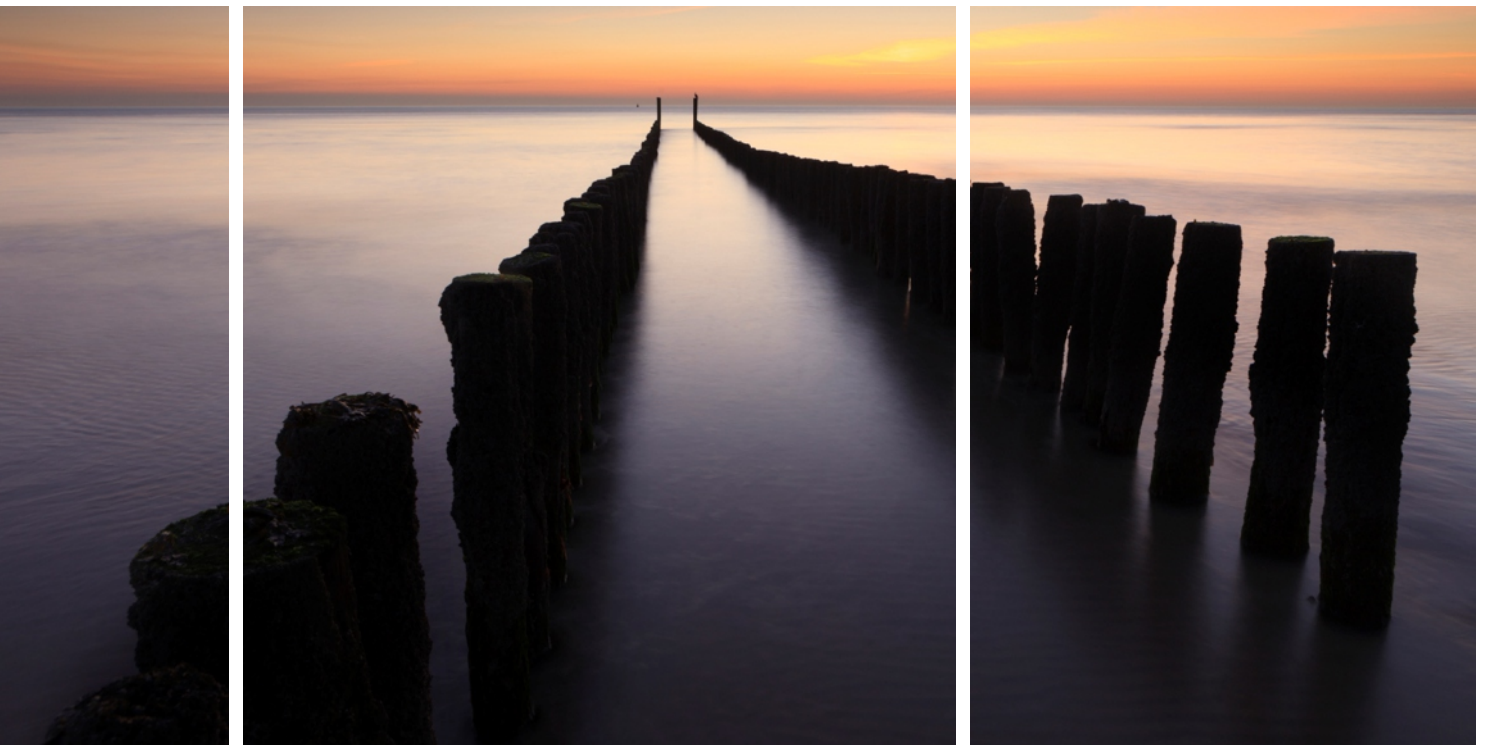
COMPANY PRESENTATION

Who we are ?

AQUAPOR / LUSÁGUA has been one of the main market players in Municipal Concessions and Service Provision Management of water supply and waste water sanitation services provided directly to the population, local authorities and industries since 1987.

The **Group** currently comprises the following companies:

TRATAVE, Águas de Gondomar, Águas do Vouga, Águas da Teja, Águas do Planalto, Águas da Figueira, Águas do Lena, Luságua Alcanena, Águas de Alenquer, Águas de Azambuja, Luságua Lisboa, Águas de Cascais, Águas do Sado, Visaqua and Aquagest. These companies form the **knowledge** base of the Group and are benchmarks in the sector.



THE GROUP IS CURRENTLY OPERATING IN PORTUGAL,
ANGOLA, MOZAMBIQUE AND SAUDI ARABIA

25 MUNICIPALITIES HAVE CONCESSIONS WITH AQUAPOR WHILE
LUSÁGUA PROVIDES SERVICES IN 58 MUNICIPALITIES IN
PORTUGAL



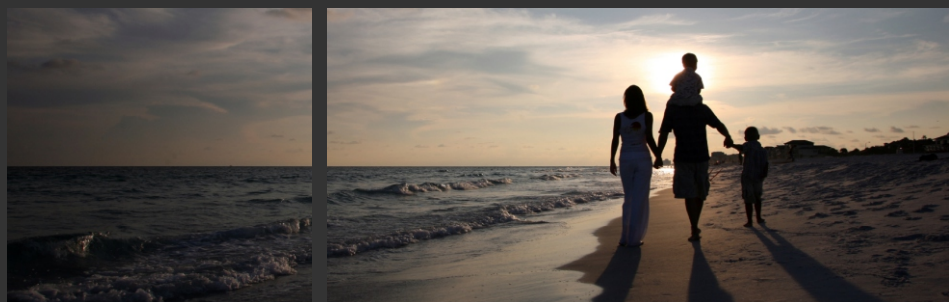
What we do ?

AQUAPOR / LUSÁGUA's main business is the provision of services in the fields of system design, project management and the provision of public Sanitation and Supply services, and Urban Cleaning and Waste Collection, seeking, on the one hand, to ensure the quality and availability of the water supplied to consumers and, on the other, to protect water resources and preserve public health.

At **AQUAPOR / LUSÁGUA** the focus is on customer satisfaction, reflected in our quest to continually improve service levels and increase operating efficiency.

The whole company acts to improve the environment and quality of life, which is reflected in initiatives that encourage the efficient use of natural resources, waste minimisation and its appropriate management and the prevention of pollution and risks to the safety of people and property.

AQUAPOR / LUSÁGUA involves all its employees in the ongoing improvement of its business, promoting customer orientation and the adoption of good environmental and safety practices.



AQUAPOR / LUSÁGUA IS CURRENTLY A MARKET LEADER IN THE SEGMENTS OF MUNICIPAL WATER SUPPLY AND BASIC SANITATION SYSTEMS

LUSÁGUA PERFORMS WASTE COLLECTION AND URBAN CLEANING IN BRAGA, TAROUCA, ÁGUEDA AND ESTARREJA

1084 EMPLOYEES

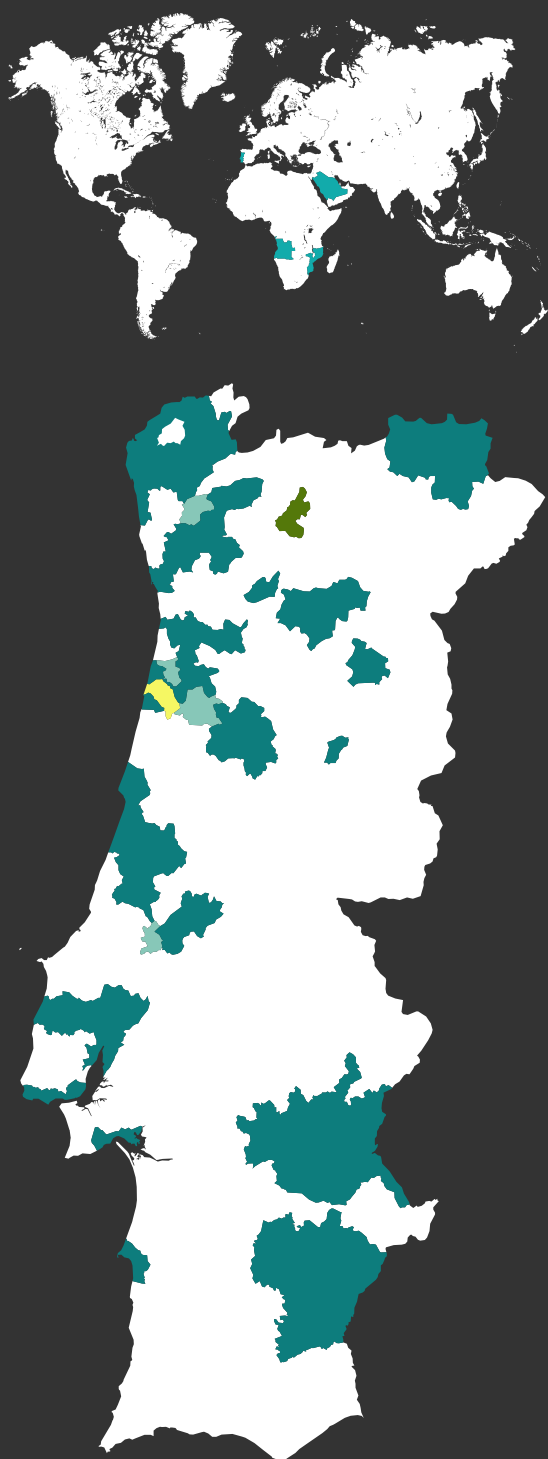
**378 000 SUPPLY CUSTOMERS AND
305 000 SANITATION CUSTOMERS**

1,3 milhões INHABITANTS COVERED

53 milhões m³ OF WATER DISTRIBUTED

118 milhões m³ OF EFFLUENT COLLECTED

167 000 tonnes/year OF WASTE COLLECTED



Data for 2014



Our Concept ?

AQUAPOR / LUSÁGUA provides specialised solutions aimed at creating value for Public and Private Entities by adapting solutions to suit each customer.

From design to operation, **AQUAPOR / LUSÁGUA** has sound know-how of utilities management which encompasses all the water and waste cycles, enabling it to develop appropriate, innovative and competitive solutions for each customer. It has specialised teams trained to work in various areas of Sanitation, Supply, Waste and Energy infrastructures:

Integrated planning and design of infrastructures and implementation of works;

Design, implementation and management of assets in the context of Infrastructure concessions;

Development of pilot studies, specialised audits and feasibility studies;

Provision of services that include the management, operation and maintenance of infrastructures;

Integrated solutions to fit the needs of the end customer “turnkey solutions”.

Our Certifications and Licenses:

APCER - NP EN ISO 9001 “Quality Management Systems: Requirements”

APCER - NP EN ISO 14001 “Environmental management systems - Specifications and guidelines for their use”

APCER - OHSAS 18001 “Occupational health and safety management systems - Specification”

INCI - Public Works' License issued by INCI which accredits the company for the installation of electromechanical equipment worth up to €1,328,000.00

IMT - License for carrying out road freight transport for third parties

IPAC - NP EN ISO/IEC 17025 “General Requirements for the Competence of Testing and Calibration Laboratories”



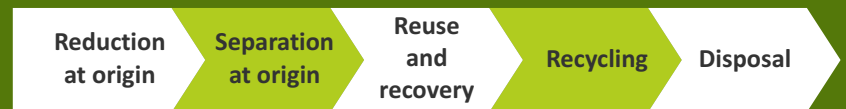
URBAN WATER CYCLE MANAGEMENT

AQUAPOR / LUSÁGUA's main focus is on the integrated management of the urban water cycle which encompasses:



INTEGRATED WASTE MANAGEMENT

The waste management strategy must adopt the following order of priority:



The planning that AQUAPOR/LUSÁGUA will carry out for the management of the waste generated during the activities included under hydraulic-sanitary infrastructure or solid urban waste collection and urban cleaning services management encompasses the following tasks:

Identification of the waste produced (in accordance with the European Waste List - EWL);

Determination of the origin and quantity of waste;

Computerised management of the quantitative and qualitative data associated with carrying out the service;

Planning, management and optimisation of service implementation circuits;

Conditioning, transport and final destination of waste.

Biogas - Energy recovery

Luságua Serviços Ambientais, S.A. currently runs various WWTP which use biogas to heat up sludge and produce energy.

Current mean Energy production: 7500kW/day.

Sludge composting

At the Parada Maia WWTP, **Luságua-Serviços Ambientais, S.A.** runs a composting system for the agricultural use of the sludge generated at the WWTP, which is a first in Portugal, producing compost which is commercialised by the Municipalised Services of Maia under the name **AGRONAT**.

Advantages:

Recovery of a by-product of the treatment process;

Enrichment of the physical-chemical and microbiological properties of soils;

100% natural fertiliser.

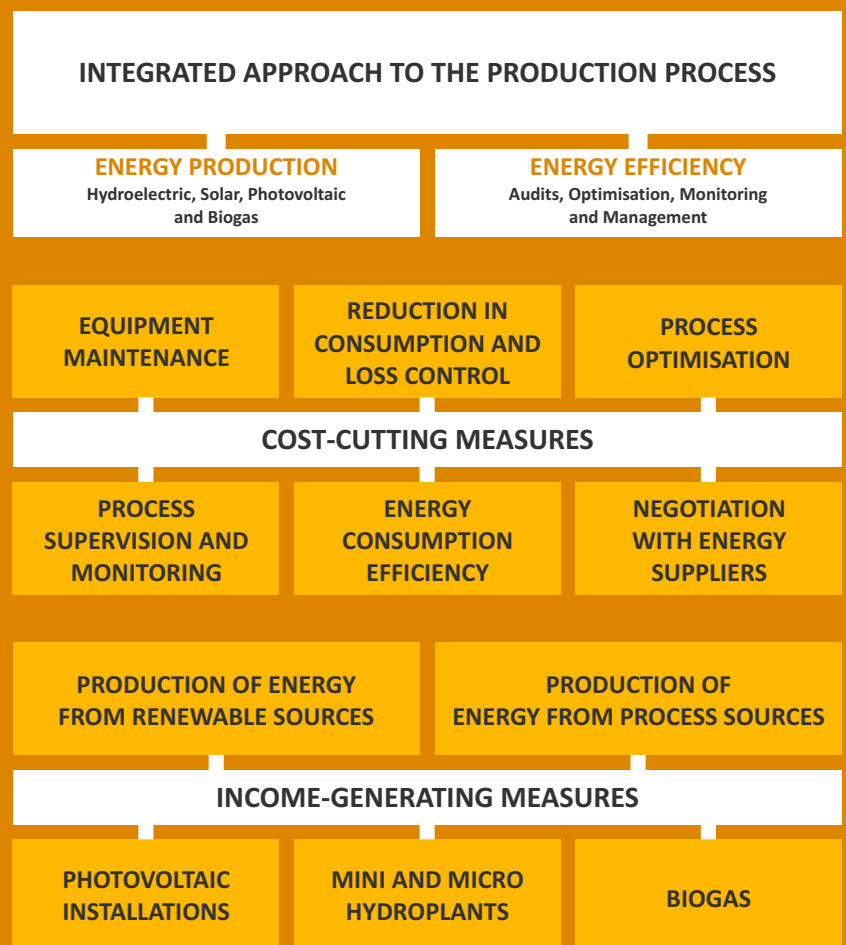
ENERGY MANAGEMENT

Mission

To contribute towards the environmental and economic sustainability of the water sector by totally reducing consumption and the use of the existing resources for internal energy production.



Model



AQUAPOR | LUSÁGUA



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Environmental solutions for your business

JULY | 2015



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